



WORK SMARTER NOT HARDER – INCREASING PRODUCTIVITY WITHIN THE UK NHS

With new interest in computer competence gaining momentum, organisations have come to understand they are not getting the full potential from employees because of the low levels of IT literacy.

Service levels are always running behind, re-work is always at the top of the to-do list, re-active processes being forced into business to compensate for low computer competencies.

The ECDL/ICDL qualification has been developed to increase computer competence at the desktop level. Some organisations have come to prove that by introducing ECDL/ICDL into their IT qualification training strategy greater benefits are achieved than by just delivering an IT training course.

The qualification gives you proof that your organisation has reached a worldwide standard of IT competence – just ask the world's second largest employer!

The National Health Service (NHS) in the UK has recently introduced an ECDL/ICDL programme, which will enhance the skills of 1.3 million NHS employees. The pilot programme came up with a remarkable insight into increased productivity by using a benchmark qualification.

3000 NHS employees went through a before and after productivity study - the results were inspiring. **The exercise had proven a saving of 38 minutes a day of increased productivity.**

A similar exercise was undertaken with the construction company Skanska. The understanding of existing computer skills within Skanska was considerably higher and **still gave a conservative saving of 1 hour 15 minutes a week.**

I hope this evidence has inspired you to look at ECDL/ICDL, the benefits of such a benchmark programme and what it can do for you and your staff.