



CSM TECHNOLOGY HELPS DARWIN CITY COUNCIL EMBRACE THE FUTURE

Darwin City Council is to improve the computer literacy of all its staff, from gardeners to executives, by leveraging the International Computer Driving Licence program.

The Darwin City Council will be using this program as a benchmark for all staff.

In the past, Darwin City Council has had difficulty in gauging the level of end-user skills. The ICDL program will enable the council to implement a benchmark for employee skills and ensure all staff possess basic ICT skills.

The council aims to reduce its support costs and improve employee productivity.

Staff are being trained and tested at CSM Technology Learning Centre in Winnellie.

For staff who have participated in the course to date, key benefits include an increase in confidence and improved skills.

Paul Tobin and Kerry Martin are the first two Darwin City Council staff members to obtain their certification.

Some staff comments include:

"After sitting the ICDL if I see this certification on a resume it would certainly be a benefit to the applicant.²

"I'm going out to buy a computer now"