

## **ICDL LAUNCH FOR DITM STAFF - DITM STAFF GO TO VIRTUAL COMPUTER DRIVING SCHOOL**



**Department of Information  
Technology and Management**  
*CONNECTING NEW SOUTH WALES*

"On August 28 2002, around 100 staff members at the NSW Department of Information Technology and Management (DITM) commenced their International Computer Driving Licence (ICDL) program.

The volunteers are the first among more than three hundred who expressed interest in doing the ICDL program, which the Department is funding.

Incorporating Land and Property Information NSW, the Office of Information Technology, Offices of Forestry Information and the Office of Western Sydney, there are more than 1000 DITM staff across New South Wales, with major centres in Sydney and Bathurst.

Organising the program with a blend of online and face-to-face teaching, DITM's Learning and Development Unit sought a practical and flexible approach, which would meet the varying needs of the DITM staff.

For the initial ICDL program, DITM chose the online learning solution from Webster Publishing. Those staff doing the program can access it via the Internet from their workstation, at home or in the Department's elearning rooms.

DITM is also working with TAFE colleges for face-to-face learning as required and for testing.

According to a spokesperson for the Learning and Development Unit, the ICDL program will raise the general level of computer competence, improve productivity in the workplace and reduce user support costs. "This approach to implementing the ICDL is flexible, cost effective and allows staff to manage their own learning," she added."