



ENHANCING EMPLOYMENT PROSPECTS WITH THE ICDL – HERE'S PROOF!

Kerrie Newton was retrenched from her position after working for 20 years in the Hospitality industry. Being unemployed and mature aged, she knew after scanning the job vacancies that she would need good computing skills to be able to apply for a job in any number of different industries.

Kerrie had never even turned on a computer before coming to the ICDL program at TAFE NSW – Southern Sydney Institute's Lidcombe College. Kerrie completed the WorkSkills course in conjunction with the Certificate I in Information Technology and the ICDL program.

Toward the end of the program, Kerrie noticed an advertisement for a Food and Beverage Manager at Harold Park Raceway. The main requirements of the job (aside from previous experience in the Hospitality industry) were to give Powerpoint presentations, and to use Word and Excel extensively.

Kerrie applied for the position using her newly acquired computer skills to prepare the resume and to lodge the employment application via email.

At the conclusion of the course Kerrie was appointed to the position of F&B Manager at Harold Park Raceway. Kerrie credits the ICDL program with equipping her with the computing skills that she needed to apply for, and to be appointed to, this position.